

Terms and Conditions for Permanent Blocking OCBC Credit Card Through OCBC Mobile

1. All information that has been provided by You related to permanent blocking of OCBC Credit Card due to OCBC Credit Card loss or damage are true, complete, valid and can be verified.
2. OCBC will permanently block the OCBC Credit Card as requested by You.
3. OCBC Credit Card that has been permanently blocked cannot be used until the replacement card is received and activated by You.
4. After You make permanent block, OCBC will automatically print a new credit card with a different number and send the new credit card to replace the old credit card to You.
5. By applying for a permanent block, You will be charged a card replacement fee of IDR 100,000 per card for Credit Cards OCBC 1st /Nyala/90°N /Pet Lovers Platinum/Star Wars Platinum/Platinum/Titanium and IDR 2,500,000 per card for Voyage.
6. All transactions that occurred prior to blocking will remain Your responsibility for payment. Included all current bills/installments will be completely transferred to the new credit card.
7. You have read and received a complete and adequate explanation regarding permanent blocking of the OCBC Credit Card and understood and agreed to all consequences of permanent blocking of the OCBC Credit Card. Your OCBC Credit Card number will be lost/deactivated/deleted, and all transactions with your blocked OCBC Credit Card will take effect, including all bill payments or online subscriptions using the old credit card will be disrupted.
8. OCBC has the right and authority to change, amend and/or add to this Terms and Conditions for Permanent Blocking OCBC Credit Card Through OCBC Mobile with notification through OCBC Mobile or other media determined by OCBC subject to the prevailing laws and regulations.
9. Contact Tanya OCBC 1500-999 if there is a suspicious transaction or not Your transaction (transaction rebuttal) or for further information regarding Permanent Blocking OCBC Credit Card Through OCBC Mobile. Make sure all obligations on your credit card have been completed first.

"THESE TERMS AND CONDITIONS HAVE BEEN ADJUSTED TO THE PROVISIONS OF LAWS AND REGULATIONS INCLUDING THE PROVISIONS OF THE FINANCIAL SERVICES AUTHORITY REGULATIONS"

**PT Bank OCBC NISP Tbk licensed and supervised by the Financial Services Authority
and Bank Indonesia**