



| General Summary of Product and Service Information OCBC Voyage Credit Card Version |  |  |  |
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| <b>Publisher Name</b>  | : PT Bank OCBC NISP Tbk ("Bank OCBC")  | <b>Product Type</b>  | : Consumer Credit  |
| <b>Product Name</b>  | : OCBC Voyage Credit Card  | <b>Product Description</b>   | : The first metal credit card in Indonesia with points that can be exchanged for flights on any airline and anytime  |
| <b>Currency</b>  | : transaction in all available currencies, bills in rupiah   |  |  |
| Key Features of Your Credit Card   |  |  |  |
| <b>Card Limit</b>  | IDR 100.000.000 - IDR 2.000.000.000  | <b>Pre-Submission Requirements</b>   |  |
| <b>Advantages</b>  | The Metal Card in Indonesia  | Age of the primary cardholder  | 21-75 years  |
|  | Voyage Miles for every retail transaction  | Age of the supplementary cardholder  | 17-75 years  |
|  | Voyage Complimentary Privilege   | Nationality  | Indonesian Citizen or Foreign Citizen  |
|  | Complimentary Airport Lounge Domestic and Internasional  | Minimum Income   | IDR 1.200.000.000 per year   |
| <b>How to Earn Miles</b>   | For every retail transaction of IDR 12,000, you will get 1 (one) Voyage Miles  |  |  |
| <b>Redemption Miles</b>  | Airline Miles Redemption : Every 1 Voyage Miles can be exchanged for 1,05 GarudaMiles/1 KrisFlyer/1 AirAsia BIG Points<br>Redemption of Cash Rebate for Voyage Miles at a Redemption Value of IDR 100<br>Voyage Miles redemption can be made via Voyage Exchange 24/7 Personal Concierge +6221 26506363 or email to tanya@ocbc.id  |  |  |
| Product Name   | Image Card   | General Requirements   | Income Documents   |
| OCBC Voyage <b>Private</b> Credit Card (VISA Infinite)                             |   | Age 21 - 75 years<br>Indonesian citizens and foreigners<br>Registered as OCBC Private Banking Customer   | Private Banking Customers with total combined assets CASA/ Time Deposits / Mutual Funds / Securities minimum of IDR10 Billion  |
| OCBC Voyage <b>Premier</b> Credit Card (VISA Infinite)                             |    | Age 21 - 75 years<br>Indonesian citizens and foreigners<br>Registered as OCBC Premier Banking Customer   | - For Customers registered with Premier Banking OCBC for less than 3 months, make a minimum of 1x placement of funds of a minimum of IDR500 Million<br><br>- For customers registered with Premier Banking Bank OCBC for more than 3 months have an average combined total of 3 months minimum of IDR500 Million |
| Benefit  |  | Risk   |  |
| Benefit  | Information  | General Terms and Conditions of OCBC Credit Card, visit <a href="https://www.ocbc.id/en/syarat-dan-ketentuan">https://www.ocbc.id/en/syarat-dan-ketentuan</a>  |  |
| 1. Voyage Miles  | Get 1 Voyage Miles for every retail transaction in multiples of IDR 12.000. Voyage Miles are valid for 2 years from based on successful transaction<br>Voyage Miles can be redeemed for Frequent Flyer Miles or whatever your needs, through the Voyage Concierge.   | 1. Lost/Stolen Credit Cards and Misuse of Credit Cards<br>Cardholders are required to inform OCBC immediately about the loss/theft and/or misuse of the credit card via TANYA OCBC 1500-999 as soon as they discover the loss/theft and/or misuse. Cardholders bear the risk of loss/theft and/or misuse of the credit card.<br>To prevent misuse of the credit card, please keep your credit card and PIN number safe. Do not disclose your PIN number to anyone who is not involved.   |  |
| 2. Installments  | <b>Installment</b><br>Installment Conversion is a term credit facility for your credit card spending transactions ranging from 3 to 36 months with easy installment. The interest rate in the Installment Conversion is determined by Bank OCBC and may change at any time with prior notice. The period of installment is set by the Card Holder itself and cannot be changed again. The Card Holder can enroll the Installment Conversion by :<br>•OCBC mobile App<br>Download the latest version of the Application and enjoy the ease of applying for installments<br>•Or Send SMS to 86477<br>Use the Cardholder's mobile number registered in the Credit Card system and will immediately receive a reply in the form of confirmation.<br><br>The format of the SMS change transactions into installments as follows:<br>OCBC[space]CICIL[space]The Last 16 Digits of Credit Card number#Total Transaction#Tenor<br>Example: OCBC CICIL 5241690000001234#30000000#12 | 2. Exchange rate differences for all transactions including cash withdrawals in foreign currencies will be transactions other than using the IDR converted into Rupiah in accordance with the applicable exchange rate provisions at the OCBC as of the transaction posting date. The Cardholder acknowledges and agrees that all charges are made in Rupiah.  |  |
| 3. Accepted Worldwide  | OCBC Voyage Credit Card is accepted worldwide, at more than 29 million merchants and service partners in collaboration with VISA International   | 3. As a result of the Cardholder's If the Cardholder does not pay the Minimum Payment by the Due Date, will result in late payment penalties and will be reported to the SLIK credit reporting system under the Financial Services Authority (OJK). The Cardholder shall be charged with the delay:<br>1. Late Fee with the value determined by the OCBC and notified to the Cardholder from time to time.<br>2. Credit Cards will be blocked and cannot be used to make transactions within the period determined by the OCBC unless payment has been made<br>3. The Combined Limit can be lowered if the arrears continue. |  |
| 4. Worldwide Cash Access   | In addition to freely withdrawing cash at all OCBC branches, your OCBC Voyage Credit Card can be used to withdraw cash at more than 1 million ATMs worldwide, 24 hours a day and 7 days a week. You can withdraw cash up to 70% of your OCBC Voyage Credit Card limit by visiting the nearest ATM and selecting the cash withdrawal menu using your Credit Card PIN.   | 4. Termination of services due to failure of periodic transaction payments (recurring payments)<br><br>In the event that transactions are paid periodically through a Credit Card, OCBC shall not be liable for the disconnection of telephone/electricity/mobile phone/credit card/insurance services, and/or other risks arising from the inability to make automatic monthly bill payments. This is due to OCBC not having received the amount of the bill to be paid, or other consequences outside OCBC's control.  |  |

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|---------------------------------|---|
| 5. Bill Payment Facility        | Your OCBC Voyage Credit Card can be used to pay monthly bills such as Telkom, PLN, PAM, TV subscriptions, buy mobile phone pre-paid vouchers and cash advances. The method is easy, you just need to visit the nearest OCBC ATM and select the payment menu or purchase or withdraw cash using your Credit Card PIN.  |
| 6. Bill Payment Flexibility     | Your OCBC Voyage Credit Card bill can be done by making a minimum payment of 5% of the total bill or IDR 50 thousand (whichever is higher)  |
| 7. Bill Payment Methods         | You can pay your OCBC Voyage Credit Card bill by:<br>Through OCBC ATMs or through the transfer menu on ATM Bersama or ATM Prima networks<br>Through Internet Banking and OCBC mobile<br>Through cash deposits at all OCBC branches<br>Through Direct Debit by signing a standing instruction at all OCBC Bank branches<br>Through Giro Traffic (LLG)/Clearing, addressed to Bank OCBC by stating OCBC Credit Card number<br>Through book transfer from OCBC savings/current accounts in all OCBC Bank branches  |
| 8. Domestic Airport Lounge      | You can enjoy free access at Airport executive lounges in major cities throughout Indonesia without limits with Airport Lounges partnered with OCBC Voyage Credit Cards in Indonesia.<br>Update lounge information, visit <a href="http://www.ocbc.id/loungedomestik">www.ocbc.id/loungedomestik</a>  |
| 9. International Airport Lounge | You can enjoy free access 2 (two) times per year at Airport executive lounges at more than 1,300 airports around the world with DragonPass. Contact Tanya OCBC1500-999 at least 3 days before departure to get Membership Number and Activation Code Dragon Pass  |
| 10. Personal Concierge          | Voyage Exchange is ready to serve 24 hours a day 7 days a week to meet whatever your needs are by calling +6221 26506363 or email to <a href="mailto:tanya@ocbc.id">tanya@ocbc.id</a>   |
| 11. Contactless Transaction     | OCBC Voyage Credit Card supports contactless transactions, either through a Physical Card or through an Android device that has an NFC (Near Field Communication) feature using the Credit Card Tap feature on OCBC mobile.<br><br>Payment transactions can be made by bringing a Physical Card or Android device closer to an EDC machine that already supports contactless services.<br><br>Especially for contactless Credit Cards in Indonesia, the use of PIN is mandatory for transactions above IDR 1,000,000,-, but for contactless transactions and the use of PIN abroad follow the applicable regulations in each country. |

#### OCBC Credit Card Interest and Fees

(Terms are subject to change at any time in accordance with the Bank's policy)

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| Annual Fee   | <b>Private Banking Customer:</b><br>Free Annual Fee for primary card or supplementary card as long as the Primary Card holder is a Private Banking customer<br><br><b>Premier Banking Customers :</b><br>- Primary card : Free Annual Fee while being a Premier Banking customer of Bank OCBC by maintaining a combined total fund of IDR500,000,000<br>- Supplementary Card: IDR2,500,000 per card or total main card and additional card transactions of at least IDR300,000,000 in the previous 1 year<br><br><b>Outside of Private and Premier Banking Customers:</b><br>- Primary card : IDR8,000,000 or total primary card and additional card transactions of at least IDR300,000,000 in the previous 1 year<br>- Supplementary Card: IDR2,500,000 per card |
| Retail Interest  | 1.75% per month, 21% per annum   |
| Minimum Payment  | 5% of the bill or a minimum of IDR50,000 (Until 31 December 2026 or always binding with Bank Indonesia regulations)  |
| Cash Advance Interest                                    | 1.75% per month, 21% per annum   |
| Cash Advance Fee   | 6% or minimum IDR100,000 (whichever is greater)  |
| Cash Advance Limit                                       | total 60% of credit limit<br>IDR 15,000,000 per day  |
| Late Payment Fee (Late Charge)                           | 1% of the total bill, minimum IDR50,000 and maximum IDR100,000 ( Until 31 December 2026 or always binding with Bank Indonesia regulations)   |
| Over limit fee   | 6% of the excess limit, minimum IDR100,000 and maximum IDR250,000  |
| Replacement of Damaged or Lost Cards                     | IDR2,500,000   |
| Billing Statement Shipping Costs                         | IDR30,000 per billing  |
| Transaction Copy Request Fee                             | Payment value above IDR5,000,000 is subject to a Stamp Duty of IDR10,000   |
| Stamp Duty fee will be charged for certain payments      | Payment value equal or above IDR5,000,000 is subject to a Stamp Duty of IDR10,000  |
| Credit Card Payment Fee Via Teller at OCBC Branch        | IDR10,000  |
| Installment Application Fee via OCBC mobile, EDC and SMS | IDR25,000 per transaction  |
| Installment Application Fee through Tanya OCBC           | IDR25,000 per transaction  |
| Cancellation Fee or Speed Up Installment Payment         | IDR200,000 per transaction   |
| Transfer Fee   | IDR10,000 to OCBC account<br>IDR25,000 to another bank account   |
| E-Statement via Email Fee                                | IDR 5,000 per bill per month   |
| Limit Increase Fee                                       | IDR 50,000 (only applied if the request is approved)   |
| Notification Charges ( Admin fee )                       | IDR 10,000 per bill per month  |
| Voyage Miles Redemption Fee                              | IDR 10,000 for each submission   |

#### Requirements and ordinances

##### Documents for Indonesian Citizens (WNI)

- Signed Application Form: The application form must be signed with a wet signature (via the nearest OCBC branch) or electronic consent by the Customer.
- Photocopy or Soft Copy of a Valid Identity Card (KTP); This requirement also applies to supplementary cards.
- For applicants with funds ≥ IDR50 million who do not have a Taxpayer Identification Number (NPWP) (housewives/students): A screenshot from the Directorate General of Taxes (DJP) online portal regarding tax status, stating that the individual is included in an economic unit with their spouse/parents.
- Specifically for Housewives or Students who are not the fund owners: They must complete the Beneficial Owner (BO) form and provide documents identifying the Beneficial Owner (BO).
- For electronic card users: A selfie photo holding an e-KTP.
- Supporting documents (optional).

##### Documents for Foreign Nationals (WNA)

- Signed Application Form: The application form must be signed with a wet signature visit to the nearest OCBC Branch
- Photocopy or soft copy of a valid passport (minimum validity of 6 months); This includes the photo and personal information pages, as well as the address page (if available).
- Photocopy of proof of residence permit, namely KITAP (Permanent Stay Permit Card) / KITAS (Limited Stay Permit Card) that is still valid, at least 6 months.
- Employment letter from the company or proof of business ownership (if the individual is a business owner).
- For foreign nationals (WNA) without a reference from an OCBC employee and without an SLIK Checking record: If "SLIK Checking not found," the individual must participate in the Back-to-Back program.
- Underlying NPWP document:
  - Copy of a 16-digit NPWP card; or
  - Screenshot from the DJP online portal; or
  - Copy of the Annual Tax Return (SPT).

#### Questions and complaints can be submitted via:

Call TANYA OCBC: 1500-999 atau + 6221 26506300 (dari luar negeri)  
email : [tanya@ocbc.id](mailto:tanya@ocbc.id)

[www.ocbc.id/voyage](http://www.ocbc.id/voyage)

Simulation

Annual Fee

Private Banking Customer:

Free Annual Fee for main card or supplementary card as long as the Main Card holder is a Private Banking customer

Premier Banking Customers :

- Main card : Free Annual Fee while being a Premier Banking customer of Bank OCBC by maintaining a combined total fund of IDR500,000,000
- Supplementary Card: IDR2,500,000 per card or total main card and additional card transactions of at least IDR300,000,000 in the previous 1 year

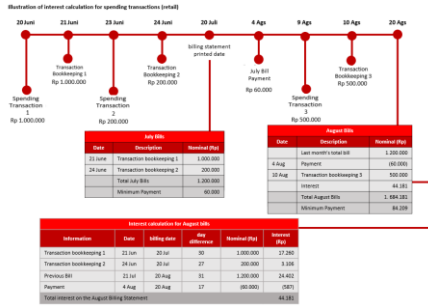
Outside of Private and Premier Banking Customers:

- Main card : IDR 8 million or total main card and additional card transactions of at least IDR 300 million in the previous 1 year
- Supplementary Card: IDR2,500,000 per card

\*These general terms and conditions may be adjusted at any time in accordance with OCBC's applicable policies, upon prior notice. Changes to the general terms and conditions will be communicated to cardholders 30 working days prior to the effective date of the changes.

Interest Calculation for Shopping Transactions (Retail):

Interest will be charged if the Cardholder pays less than the total of the new bills, or pays after the Due Date. Interest on Purchase Transactions is calculated based on the Posting Date of the transaction made. The interest rates that apply to purchase transactions are listed on the billing statement. Unpaid fees, penalties, or interest are not included into the interest calculation component. Interest will be charged on the next billing statement. For a complete interest calculation can be seen in the credit card interest calculations illustration.



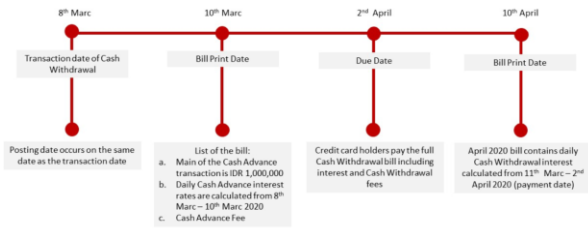
Credit card interest calculation formula =  $\frac{\text{Number of transactions} \times \text{day difference} \times (1.75\% \times 12 \text{ months})}{365 \text{ days}}$

Day difference calculation formula =  $(\text{Bill print date} - \text{Posting Date}) + 1 \text{ day}$

Interest Calculation for Cash Advance Transactions:

Interest for Cash Advance is charged and calculated from the Cash Advance Date until the full payment date of the Cash Advance transaction. The interest rates that apply to Cash Advance transactions are listed on the Billing Sheet. Unpaid fees, penalties, or interest are not included in the interest calculation component. For a complete interest calculation can be seen in the illustration of the Credit Card Interest Calculation.

Illustration of Cash Withdrawal Transaction Interest Calculation (Cash Advance) \*\*



Interest Calculation Formula =  $\frac{\text{Transaction Amount} \times \text{Different of Day} \times (1.75\% \times 12 \text{ months})}{365 \text{ Days}}$

Additional Information

Personal Identification Number (PIN)

PIN is a secret code that is given to OCBC Credit Card holders, functions for shopping transactions, cash withdrawals or bill payments at OCBC ATMs.

Keep your PIN from abuse: do not write your PIN in any media, do not inform other parties including the Bank.

Cardholders can apply for a PIN through the OCBC mobile Application, or by SMS from the Cardholder's mobile number registered in the Bank's Credit Card system and will immediately receive a reply in the form of the desired PIN number.

• SMS Format:

OCBC (space) SETPINCC (space) 4 Digit Final Credit Card # Date of Birth DDDMMYYYY # 6 Digit PIN You Want

Example = OCBC SETPINCC 1234 # 14121990 # 180825

Send to 86477

• OCBC mobile App

Download the latest version of the Application and enjoy the ease of creating PIN

Contactless Features

Payment is easier with contactless features and is accepted worldwide. OCBC Credit Card is equipped with contactless features for convenience, security and transaction speed.

Allowance for Payment Time

If the Credit Card bill due date coincides on Saturdays / Sundays or National Holidays or Joint Leave Days that have been officially declared by the Government of the Republic of Indonesia, Bank OCBC provides allowance for payment to Cardholders until the nearest official Business Day thereafter.

Error on Bill Sheet

If you doubt or do not acknowledge the transaction printed on the billing statement, immediately contact TANYA OCBC no later than 45 calendar days from the date of printing the Billing Sheet by informing the following data:

- Your card name and number
- Transaction details and amount to be refunded
- Transaction date
- Reasons for rebuttal
- your signature

Please send disclaimer by e-mail to tanya@ocbc.id

Transactions Overseas

Every transaction made using a foreign currency will be converted into Rupiah on the accounting date based on the exchange rate determined by OCBC and VISA or Mastercard International. Differences in exchange rates are possible due to fluctuations in exchange rate changes.

Lost or Stolen Card

Immediately report the loss of your Credit Card to TANYA OCBC 1500-999 from Indonesia or 6221 26506300 (from abroad) . Every transaction that takes place prior to reporting to the OCBC will be your full responsibility. Contact TANYA OCBC Call 1500-999.

**Transfer of Outstanding Balance**

Bank OCBC has the right to move the outstanding balance to a third party.

**Renewal and Cancellation**

Your credit card will be automatically renewed. If you want to cancel your membership, you must notify us at the latest 1 (one) month before your credit card has expired.

With certain considerations, Bank OCBC has the right not to extend the validity period of your credit card.

Bank OCBC also has the right to cancel your credit card at any time if your card account records are not good or for other reasons.

**Disclaimer (Important to read):**

*1. You hereby declare that you have read, received explanations, understood and comprehend the products and/or services in accordance with this Product and/or Service Information Summary ("Summary") and have known, understood and accepted all the consequences of the products and/or services including all the benefits, risks and costs involved.*

*2. This summary is only means for information, not intended as an official offer for a products and/or services. If there is a discrepancy between this Summary and the agreement and/or terms and conditions related to products and/or services ("Agreement"), then the Agreement shall prevail*

*3. Bank OCBC has the right to refuse your products and/or services application if it does not meet the requirements and applicable laws and regulations*

*4. You must read this Summary carefully and may contact Bank OCBC if you have further questions regarding the products and/or services contained in this Summary.*

*5. The provisions in the Summary may be subject to change based on the policies applicable at OCBC while still taking into account the provisions of the applicable laws and regulations. Any changes to the terms will be notified in advance to the Cardholder through the communication media available at OCBC, no later than 30 (thirty) working days before the effective date of the change*

*6. This summary has been adjusted to the provisions of laws and regulations including the provisions of the Financial Services Authority's regulations.*



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